

Leading

I work through problems and issues with my team to find effective solutions I seek and use feedback from our colleagues to improve myself and the team



I actively engage in all performance discussions to set clear objectives

I make
decisions
appropriate to my
role that benefit
the organisation

I define and lead change and continuous improvement



Influence

and Empowerment



I work with colleagues towards positive outcomes whether inside or outside the NHSCFA

I act and represent the NHSCFA in a positive, professional and ethical way at all times

I base all decisions on appropriate evidence and check accuracy before I act

I develop myself our best

I actively support change as beneficial to individuals and the organisation



Fairness

I take into account diverse views to create better outcomes

I treat information with the utmost discretion and confidentiality



I comply with all legislation, guidance and policies I am sensitive and appropriate towards all colleagues

I challenge inappropriate behaviours or language



Expertise

I share ideas to develop best practice for the benefit of all If something is not clear or understood, I ask for clarification



I know the
NHSCFA Strategy
and Business
Plans and my
part in
delivering it

I learn from my own and others' experience and mistakes

I am up to date about current issues and developments within my role, including CPD and professional standards

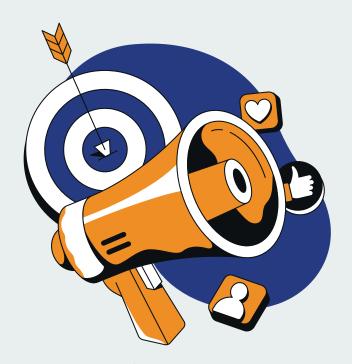


LIFE

As part of our new Values and Behaviour Framework (LIFE), our **four** principles of good practice underpin everything we do.



1. Leading



2. Influence and Empowerment



3. Fairness



4. Expertise